



Equifax Investigative Reporting Services

Worried that you still don't know enough to issue credit to a commercial customer? Hire Equifax. Our investigators will get the additional information you need.

Equifax Investigative Reporting Services are “extra” tools to help you in your risk management strategy. Normally, most requests for a Canadian commercial credit report can be fulfilled with information from the vast Equifax database. However, sometimes you want additional or specific information on a business. New and service-type businesses that have few suppliers often require special effort to get a clear picture of the possible risk. That’s when our specialized team of trained investigative reporters will go to work for you. They will process your requests, and supply, verify, or update the information you need — when you need it.

Choose from a full range of investigative services

Our investigators gather information from various sources — including banks, credit references, and even a principal of the business. Then, we send you a report. You select the reporting service that fulfills your requirements. The options offered are...

- **Single Item Report** — When you need information on a commercial customer or prospect updated or verified, we will contact one of the following: a trade reference, a bank reference, or a principal of the subject business.
- **Full Investigative Report** — This up-to-date report includes verifications from three trade payment sources, along with a bank report and an interview with a principal of the subject business. (We also offer a Full Investigative Report on U.S. businesses.)
- **Corporate Searches** — Provincial and federal registries are contacted, and we pull details from the incorporation file, such as officers, directors, incorporation dates, etc.
- **Principal Interviews** — We will contact a company spokesperson and ask for key business details and/or answers to your specific questions. The information provided by the principal — at his or her discretion — can range from incorporation date, information on the principals (i.e., their titles, shares in the business, etc.), charter information, financial information (i.e., rent, value of equipment, inventory, revenue), and other establishments. *Note: You decide whether or not you want us to identify you during the interview.*

Also...ask about other specialty reports Equifax Commercial Information Solutions offers you for commercial information solutions.

**Equifax
guarantees
72-hour delivery
on most
investigative
reports — or
they are free.**

**Many reports
are completed
within 24 hours.**

Equifax Investigative Reporting Services uncovers information that will give you a sense of confidence in making commercial credit decisions, knowing your customer is creditworthy — or not.

To obtain an order form for an investigative report, or to request more information on Equifax Investigative Reporting Services, call Equifax Customer Care at 1.877.227.8800, or visit the Equifax Canada Web site at www.equifax.ca.